Access

Open your favourite web browser and go to www.tnt.com.au/shipnow

Finding Your Shipment

Enter your TNT Code UBR and then your UBD Return Authorisation number.

Start Your Shipment

IMPORTANT: Please ensure your parcels are packed and ready before starting.

Please enter your TNT Code and Return Authority/Reference Number below and click "Submit" to start.

TNT Code *: UBR
Return Authority/Reference Number *: 01771914

✔ I'm not a robot
reCAPTCHA
Privacy - Terms

Submit

You will need to resolve the Captcha before you can click on the "submit" button

If the system cannot find your UBD Return Authorisation number please try entering the details again.

No Consignment details found, please verify TNT Code, Return Authority/Reference Number and try again.

If ShipNow still returns an error please contact UBD Customer Service on 1800 33 88 36.

Collection Details

When successful your collection address will be displayed. Please confirm that the address is correct.

✔ I confirm the above collection details are correct *

If the collection address is not correct please contact UBD Customer Service on 1800 33 88 36.

If the contact name and phone number are blank or incorrect you can amend them:

CUSTOMERS CUSTOMER	SHOP 3B MY SHOPPING CTR	123 SMITH ROAD
MASCOT, 2020, NSW	JANE DOE	61299999999

You can change the location at your premises where the driver should collect the shipment, for example Front Door, Reception, Dock, etc.

✔ I confirm the above collection details are correct *

FRONT DOOR ▾ | 25-05-2018 📅 | 17:00

The date you would like your shipment collected. You can choose up to 14 days ahead.

✔ I confirm the above collection details are correct *

FRONT DOOR ▾ | 25-05-2018 📅 | 17:00

Set the time your premises closes. The earliest this can be set to is 3PM

✔ I confirm the above collection details are correct *

FRONT DOOR ▾ | 25-05-2018 📅 | 17:00

Delivery Details

These details cannot be changed.

Delivery Details

UNITED BOOK DISTRIBUTORS	30 Centre Road	Address 2
SCORESBY, 3179, VIC	RETURNS DEPARTMENT	1800331015

Package Details

You will need to enter the correct number of packages and the total weight of the consignment.

Package Details

Total Packages *: 6
Total Weight(kg) *: 85
Charges may apply if the items presented for collection do not match the shipment details captured here

Finishing Your Shipment – Self-Print

If you want to print your own shipping documents please change the switch.

The system will generate your shipping labels and create a pickup request with TNT. These will be sent to the email address supplied.

FINISH YOUR SHIPMENT

Print your own shipping documentation? ⬤

Please ensure your documents are printed and attached before the TNT driver arrives.

Email *: jane.doe@email.com

Your confirmation email and shipping documentation will be sent to this email address.

Clicking 'Submit' means you agree to TNT's Terms & Conditions

Clear | Submit

Important: an email address is mandatory and important details regarding your shipment will be supplied in this email.

Finishing Your Shipment – TNT Print

If you cannot print the shipping documents then TNT can supply them when the driver arrives to collect.

FINISH YOUR SHIPMENT

Print your own shipping documentation? ⬤

If you don't have a printer available, your TNT driver can provide the required documents upon collection

Email: jane.doe@email.com

Please provide an email address where we can send your confirmation

Clicking 'Submit' means you agree to TNT's Terms & Conditions

Clear | Submit

Please note that charges may apply if the number of items offered to the driver does not match what the driver is expecting.

If you do not self-print an email address is not mandatory however it is recommended as ShipNow will send a summary email with important details regarding the consignment.

Finishing Your Shipment – Summary Screen

When ready click the "Submit" [Submit] button to lodge your shipment to TNT. ShipNow will display a confirmation screen showing a summary of your consignment and a button to display and print your shipping documents if you previously selected to self-print. You can also return to the start if you wish to process another return shipment.